The Data Center provides a wide variety of technical solutions to our partner agencies, facilitating the efficient delivery of services to the people and businesses of Franklin County. The compute and professional resources associated with the solutions are tracked on a monthly basis. This resolution approves the 2020 rates established by a third-party accounting firm and audited by the Data Center that will be utilized to bill certain non-general fund entities and determine allocations for the Countywide Cost Allocation Plan.

As a result of recent cost-saving measures, Professional Services and Data Storage rates remain the same as 2019. Network Connections and Physical Server Hosting increased slightly as a result of additional security services and are in-line with industry averages.

While Cloud Computing and Document Imaging rates appear to have increased substantially when compared to 2019, they are lower than 2018 rates of $85.00 and $4.00 respectively. The 2019 rates were lower than normal due to 2017 budgeted projects not being implemented resulting in a negative carry-forward lowering the 2019 rates.

Email services previously billed using number of email accounts and email storage will now be billed through the Microsoft® 365 yearly allocation. All other services will continue to be allocated and billed based using percent utilization.

Cost Pool	Measurement	2019 Rate	2020 Rate
Professional Services - Level 1 IT Support	Per Hour	$70.00	$70.00
Professional Services - Level 2 IT Support	Per Hour	$110.00	$110.00
Network Connection	Per Connection/Month	$30.00	$34.00
iSeries Only Connection	Per Connection/Month	$15.00	$17.00
Cloud Computing Services	Per Virtual Server/Month	$58.00	$70.00
Physical Server Hosting Services	Per Server/Month	$750.00	$800.00
Document Services (Imaging)	Per GB/Month	$0.30	$1.00
Data Storage	Per GB/Month	$0.30	$0.30
Database Services	Percent Utilization/Month	% utilization	% utilization
Financial Services	Percent Utilization/Month	% utilization	% utilization
Enterprise Content Management Services	Percent Utilization/Month	% utilization	% utilization
Collaboration Services	Percent Utilization/Month	% utilization	% utilization
iSeries Computing Services	Percent Utilization/Month	% utilization	% utilization
Email Services	Per Account/Month	$1.00	$0.00
Email Services	Per GB/Month	$5.00	$0.00
Microsoft® 365	Per Account/Year	$0.00	$472.39