

Introduction by Master of Ceremonies, Xenia Palus

-Outlining the Theme: Partnerships and preparing for the future

As Adventurers at today's session, you'll embark on a journey into the future. It's not IF but WHEN changes will occur. Think of your role as Adventurers as we together traverse those changes. In collaboration we make significant improvements and upgrade our work lives and the lives of our co-workers. Prepare now and together it will be better.

Today's agenda includes leveraging those partnerships beyond our county borders and into the realm of state contracts. You'll hear of best practices: RACI and ITIL models (and my favorite is DUOAYWDUY – Do unto others as you want done unto you.)

The Golden Rule is a good place to start. Our Keynote speaker Franklin County Auditor Clarence Mingo has followed that rule in his professional and personal lives == he's about SERVICE.

Keynote Speaker, Auditor Clarence Mingo

-Auditor Mingo presented on the theme of "[Preparing for the Future](#)".

- 1) Facilitate and embrace change (2:10)
- 2) Expand our knowledge base and abilities (7:25)
- 3) Reimagine our current roles as CIOs and IT professionals (9:48)
- 4) We must dispense with the notion that the government has of an IT budget (12:46)

Zack Fidler (PFM), Demonstration of new MITEL web/audio conferencing platform

1. Uses County employee log-in credentials
2. Up to 50 users for web conferencing and up to 100 for audio conferencing
3. Is a County solution that allows for reserving conference web and/or audio conferences. Replacement for solutions like GoTo Meeting
4. Link to reserve a conference is <https://fc-uca-01.franklincountyohio.gov/portal/>
5. Phone number is 525.4000
6. Instructions can be reviewed on the County Portal under My Agency Links, Web/Audio Conferencing Link
7. Contact [Zack Fidler](#) at 525-3178 - for questions or issues

Jason Sankey, Agency Authorized Contacts Portal and Agency Events Calendar

1. The Portal is a central repository where agencies can maintain authorized requestors for Security, MUNIS, Web Request, etc.
 - a. Maintained by the Agency IT Administrator
2. Eliminates the need to update this information in the SLA, spreadsheets, etc.
3. Allows a one place reference point
4. The Agency Events Calendar allows agencies to list key events that might require Data Center Support, i.e. PFM might list an agency move
 - a. Maintained by the Agency IT Administrator
5. Facilitates planning and collaboration
6. Shirley Stephens and Max Starner will be contacting agencies about the Portal and the Events Calendar

Sub-committees that were established in October - Updates

-IT Security- Mark Ludwig

1. Outlined the need for a response team that includes legal and public relations personnel in order present an organized and accurate response to the general public/media
2. Interested parties should contact [Doug Adams](#), Security Manager at 525-6789.

-Mobile Device Management - Nicole McKinney

1. FCDC has developed a policy modeled after the State's policy; agencies should develop their own MDM policy and can use the FCDC policy as a guideline
2. Air Watch licensing has been purchased for County devices. If additional licenses are required they will be budget for and acquired
3. Interested agencies who wish to pilot the product should contact [Nicole McKinney](#), PMO at 525-5939

-SharePoint- Martin Strawser and David Smalley

1. Previewed a Franklin Connect Video which incorporates SharePoint, Service Now, and OnBase
2. SharePoint upgrade to 2013 is in progress with 3 of 11 sites converted
3. Governance Documents will be created by the SharePoint Committee, interested agencies should contact [Martin Strawser](#) at 525-6795

-Invitation to Bid Committee- Jason Sankey

1. The committee met three times to discuss what the ITB should include
2. Identified the standards, super user and mobile device and desired configurations
3. Found it would benefit everyone if we leveraged the State Term Schedules
4. Found agencies can purchase from STS or STS2 contracts
5. From the State [website](#), agencies will see they can purchase Dell, HP and Lenovo and by going to the specific manufacture, they will see who the contracted vendors.
6. LINK should still be used so the FCDC team can assist in the quoting process
7. Some of the benefits from utilizing the State contracts include
 - a. Better prices for us and the State
 - b. Don't have to bulk purchase, available anytime an agency wants to purchase
 - c. Can leverage their configurations but can modify with still benefiting from better prices

Agencies should contact [Shirley Stephens](#) for further details at 525-7472

Jeff Nelson (Recorder's IT Director) Discussed the Recorder's Document Imaging Software (RFP) Presentations

1. Issued an invitation to the Vendor Presentations
2. Interested parties can register at the Recorder's [website](#)

Project Updates, Jason Sankey

1. Outlined 2014 Carryover Projects
 - a. **Is there a document that should these projects that someone can review? Is so, include here with a link**
2. Listed 2014 completed projects and a reason to celebrate
 - a. **Is there a document that should these projects that someone can review? Is so, include here with a link**
3. A Kaizen Event for [ServiceNow](#) will be held in the near future, agencies are welcome to participate **(if agency is interested what should they do?)**
4. 2015 Project Planning and acquiring resources
 - a. **Is there a document that should these projects that someone can review? Is so, include here with a link**
5. **Does Jason has his talking about that could be included here?**

Closing Remarks, Xenia

1. Future meeting will be every other month in the FCDC Auditorium
2. The date most likely will be the third Thursday of the month
3. Each meeting will showcase an agency
4. Suggestions for speakers (CEO, CIO, Elected) are welcome, contact [Max Starner](#) at 525-6798 with your requests